



Deliver the Ideal Employee Benefits Program

Self-funded employers in Wisconsin need a simple employee experience and an effective independent provider network that delivers significant savings and choice:

Broad network. Simple billing and payments. Less admin time.

Provide a benefits plan with competitive provider discounts and a broad network.

- ✓ 95.7% in-network member utilization
- ✓ HPS clients collectively achieved a three year medical trend of 2.3%
- ✓ 96 hospitals and over 23,800 physicians in Wisconsin
- ✓ A collaborative partnership with providers enabling bundled rate programs and employee advocacy
- ✓ Ease of implementation with dedicated account management and communications templates

The SuperEOB® is an easy-to-read, consolidated monthly statement that combines all of a family's out-of-pocket medical charges into one bill so employees know exactly what to pay.

- ✓ Designed like a credit card statement
- ✓ Includes all in-network charges for an individual or family regardless of how many providers were seen
- ✓ Members receive one monthly consolidated statement which eliminates service-level explanations of benefits and physician bills
- ✓ Supports multiple easy payment options (online/mobile/mail/phone) and interest-free payment plans

Employees visit our member portal, HPS Online Access, to:

- ✓ Search for in-network providers
- ✓ Make payments safely and securely using one of our convenient payment options
- ✓ Review account and claims activity, view transaction details and access their SuperEOB
- ✓ Set up text alerts
- ✓ Enjoy 24/7/365 mobile-friendly online account access



HPS Customer Care Advocates are:

- ✓ An intermediary for employee billing questions with your providers and/or health plan (multilingual advocates available)
- ✓ Available for assistance
 - 7 a.m. - 8 p.m. CT (Monday-Thursday)
 - 7 a.m. - 5 p.m. CT (Friday)
 - 9 a.m. - 1 p.m. CT (Saturday)

Benefits for employers

-  Healthier & more informed employees lead to a more productive workforce
-  HR can spend less administrative time with employees helping them to understand their healthcare bills
-  Employees have better clarity and less confusion on medical billing
-  Deliver a powerful benefit to help employees become financially responsible with healthcare expenses

Giving employees the tools they need is now more important than ever. Employees now have greater financial responsibility for healthcare expenses than in the past and are finding wading through stacks of physician statements and EOBs overwhelming.

*Mad*Pow Research has found that :*

“ 56% of users were hesitant about seeking additional medical care because of their experience with medical bills.”

Delaying treatment and preventive care increases healthcare costs and directly affects your organization's productivity and performance.

Based on a 2019 member survey, **91%** of HPS members believe the SuperEOB is better than traditional tools for *understanding* health expenses, and **93%** believe the SuperEOB is a better tool for *paying* expenses.

Contact us today to get started.